

THE ADR PROCESS

1. Call the ADR Helpline 707.524.2785
2. A Specialist will return your call in 1-2 business days
3. The Specialist will listen to your concerns and determine the best strategy for resolution

Strategies include:

- Phone Mediation
- Facilitated IEP meeting
- Independent child advocate
- Formal Mediation

ADR is:

- Confidential
- Free
- Fast
- Outcomes oriented

Contact us

SonomaADR.org

707.524.2785

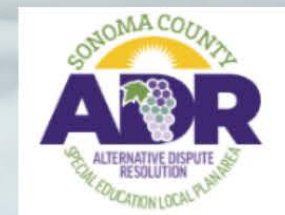


Concerns or disagreements
about your Child's Special
Education Plan or Program?

I'm confused!
What is FAPE?
Who can help me?

**ALTERNATIVE
DISPUTE
RESOLUTION**

ADR HELPLINE 707.524.2785



ADR vs. Due Process

ADR is a process for resolving conflicts between schools and families through a neutral facilitator

The goal is to help parties reach **mutually agreeable solutions** while maintaining **positive relationships**.

95% of ADR cases are resolved without going to Due Process*

*Participation in ADR does not prohibit either party from accessing their Due Process rights, and does not change any IEP timeliness

Cost



Relationships



Strengthens and maintains relationships

Can damage parent-school relationships

Decision-Making



Decision stays with the IEP team, who knows the child best

Decision goes to an administrative Law Judge who does not know the child

"The Specialist was supportive in many ways. She helped me to understand and streamline what felt like a mass of confusing procedures in a way that was grounded in empathy and helped us succeed in our communication with the school."

Sonoma County Parent